

# Privacy Policy

**Last Updated:** 6 July 2026

## Privacy Policy

This Privacy Policy explains how **JYNN LER**, a **Senior Real Estate Negotiator (REN 58476)** with **PropNex Realty Sdn. Bhd.**, collects, uses, stores, and protects your personal information when you visit this website or submit an enquiry.

By using this website, you agree to the terms of this Privacy Policy.

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## Information We Collect

When you submit an enquiry through this website, we may collect the following information:

- Full Name
- Phone Number
- Email Address (if provided)
- WhatsApp Number
- Property preferences
- Comments or enquiries
- Any information you voluntarily provide

We may also automatically collect technical information such as:

- IP Address
  - Browser type
  - Device information
  - Pages visited
  - Cookies and website analytics
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## How We Use Your Information

Your information may be used to:

- Respond to your property enquiries

- Arrange property viewings
  - Provide project brochures and pricing information
  - Recommend suitable properties based on your requirements
  - Contact you via phone call, WhatsApp, SMS or email
  - Inform you about new launches, promotions or developer campaigns
  - Improve our website and customer experience
  - Comply with legal and regulatory obligations
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## Sharing of Information

We do not sell your personal information.

However, your information may be shared with:

- PropNex Realty Sdn. Bhd.
- Property developers or their authorised sales teams
- Service providers assisting with website hosting, CRM systems or marketing
- Government authorities where required by law

All third parties are expected to protect your information in accordance with applicable laws.

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## Data Protection

We take reasonable security measures to safeguard your personal information against unauthorised access, misuse, disclosure or alteration.

While we strive to protect your information, no method of internet transmission is completely secure.

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## Cookies

This website may use cookies and similar technologies to improve user experience and analyse website traffic.

You may choose to disable cookies through your browser settings, although some website features may not function properly.

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## Your Rights

Under the Personal Data Protection Act 2010 (PDPA), you may request to:

- Access your personal information
- Correct inaccurate information
- Withdraw your consent
- Request deletion of your personal information where applicable

To make such requests, please contact us using the details below.

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## Third-Party Links

This website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those websites.

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## Changes to This Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with the updated effective date.

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## Contact Us

If you have any questions regarding this Privacy Policy or your personal information, please contact:

**JYNN LER**

Senior Real Estate Negotiator (REN 58476)

**PropNex Realty Sdn. Bhd.**

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